

# 2010 WINTER/SPRING TRAINING COURSES



[www.naslundconsultinggroup.ca](http://www.naslundconsultinggroup.ca)



TRAINING

FACILITATION

ORGANIZATION

Box 1887, Camrose, Alberta T4V 1X8 ~ Tel: 780.373.2114 ~ Fax: 780.373.2113 ~ Email: [info@naslundconsultinggroup.ca](mailto:info@naslundconsultinggroup.ca)

WINTER/SPRING 2010	EDMONTON PROVIDENCE PLACE 3005 – 119 Street <a href="http://www.providencerenewal.ca">www.providencerenewal.ca</a>	CALGARY FCJ CENTRE 219 – 19th Avenue SW. <a href="http://www.fcjsisters.ca/fcjcentre">www.fcjsisters.ca/fcjcentre</a>
Great Supervision – Level 1	April 19 & 20, 2010	June 14 & 15, 2010
Great Supervision – Level 2	May 10 & 11, 2010	April 27 & 28, 2010
Great Supervision – Level 3: Learning to Work with Conflict	June 22 & 23, 2010	May 25 & 26, 2010
Managing People in Groups (formerly Facilitation Skills)	September 9 & 10, 2010	October 7 & 8, 2010

## Train Your Supervisors & Retain Your Staff

Our supervisory courses apply to all industries and work settings including corporate, small business and non-profit. Having skilled supervisors is essential for retaining staff. Information is practical and designed for immediate use upon completion of the course.

## COMING JUNE 2010 The Training Event of The YEAR



Presented by  
Naslund Consulting Group

Go to [www.naslundconsultinggroup.ca](http://www.naslundconsultinggroup.ca) for more information

course cost ...



**Corporate: \$500/person + GST**  
**Nonprofit: \$350/person + GST**

An additional \$35/person is charged for **Our Changing Environment; Generations & Culture at Work (NEW!)** to cover BAFA BAFA material ordered from the USA.

Register on-line at [www.naslundconsultinggroup.ca](http://www.naslundconsultinggroup.ca)  
Register by phone: 780.373.2114

register now ...

We send confirmation by email within one week of receiving your registration. If you have not heard from us 10 days prior to the course date – PLEASE CALL.

### METHODS OF PAYMENT

- Cheque – Personal or Business (NCG can invoice the organization)
- Charge to Visa, Mastercard or American Express

### NOTE:

- Cancellations are subject to a cancellation fee; please see website for details
- Insufficient registration may result in course cancellation or re-scheduling.

### ACCOMMODATION FOR DISABILITY:

- If you require special assistance please contact our Office Manager at 780.373.2114.

### ALL COURSES INCLUDE...

- Two full days of training from 9:00 am – 4:00 pm
- A continental breakfast at 8:30 am and lunch at noon each day.
- A comprehensive course manual.
- A comfortable learning environment to encourage discussion.
- Small class size to maximize learning and interaction.
- Access to the course instructor at breaks for individual problem solving.
- A Certificate of Completion for each course.
- Follow-up contact with Facilitators

We're all about People!

about us . . .

## NASLUND CONSULTING GROUP

NCG is built on the premise that organizations are successful because of the people who work for them. Employees influence client service standards, organizational culture, work ethic, staff retention (turnover rates), pace of growth, sustainability and ... the financial bottom line.

NCG believes in the talent, skill and potential of each employee and the team of employees who make up the work environment. Our focus is strengthening organizations by capitalizing on their human resources through training, facilitation and support, organizational evaluation and development, teambuilding, communication, executive coaching and Board development.

### OUR MISSION

Strengthening organizations from the inside-out.

our expertise . . .

### TRAINING

NCG training courses are interactive and lively. The trained facilitators ensure you are provided with tools and skills that can be immediately apply back in your work environment. If you have additional questions or concerns following the course, you can contact the facilitator by phone or email.

Individuals who take our training courses are provided with online and/or phone support with challenging human resource problems.

Courses are offered as registered or in-house training. Courses may also be customized to meet your organizational needs! See website for full listing of courses offered.

## THE NCG TEAM

NCG is about recognizing and employing people's strengths, skills and talents. Every NCG consultant possesses valuable skills and talents that make him/her an important addition to the consulting team. Every NCG consultant has:

- Relevant post secondary education.
- Been employed at a senior management level within the human service industry, averaging 22 years of practical experience totalling 110 years of experience.
- A desire to make a difference and help others using their unique skills & talents.
- A friendly, helpful, supportive attitude.

Our areas of interest and expertise include but are not limited to quality improvement, evaluation, planning, executive coaching, training, team building and supervision.



### FACILITATION

Use NCG to guide discussion and decision-making allowing for full participation by all key stakeholders. We use interactive tools for generating full participation by all stakeholders. Great for areas such as: strategic planning, focus group sessions, round table discussion groups, staff meetings, informational session, etc.

#### WE CUSTOMIZE OUR DELIVERY TO MEET YOUR FACILITATION NEEDS!

- Governance: Vision, Mission, Guiding Principles, Goal Setting & Strategic Planning
- Meeting Management
- Conflict Resolution

. . . and much more

*We are creative in our approach and friendly in our delivery.*

## ORGANIZATIONAL DEVELOPMENT & SUPPORT

From bylaws to policy development to organization evaluation to financial management and fundraising, NCG is able to meet your needs and lessen your burden. Take advantage of our services keeping your staff focused in areas of immediate importance and skill. We provide the professional service you need to meet Board, stakeholder and funder expectations and requirements.

*"Hi Karin,  
Great news just heard from Wildrose, they have approved \$39,695. This is so exciting. Our thanks to you and your staff. Will call soon."*

*Darrel Regehr (Executive Director, DECSA)*

- Organization Evaluation
- Survey Development and Evaluation
- Policy and Procedure Development
- Fund Development
- Human Resources Support
- Curriculum Development
- Executive Coaching
- Succession Training for Non Profit Organizations
- Quality Improvement
- Creating Excellence Together (CET) Certification & Accreditation Preparation
- Interim Day to Day Management
- Board Support

our training facilitators . . .



Karin Naslund is principal consultant of Naslund Consulting Group. She has over 20 years of senior management and leadership experience; 15 years as CEO with a non-profit organization where

Karin worked closely with staff from all levels within the organization and understands the importance of having skilled supervisors. Supervisors, who understand how to hire, support and appropriately discipline their staff which ultimately ensures quality service to the consumer.

she experienced the good, the bad and the ugly of day-to-day management. Karin's range of skills includes working with changing volunteer boards and governance structures, program development, implementation and monitoring, strategic planning, policy development and financial management.

Karin is energetic, positive, enthusiastic, friendly and compassionate. She believes her strength is in her ability to help make YOUR organization stronger through YOUR greatest resource – YOUR PEOPLE.

Karen Hauber is a dynamic and energetic leader, manager and trainer. Karen has over 16 years in middle and senior management positions across Alberta.



Karen excels at staff supervision and support. She builds a successful team through coaching, mentoring and mutual respect. She has a true passion for supporting staff and understands the importance of quality staff management to promote the individual talents of each staff which is demonstrated through the successes that her staff have achieved across her numerous leadership positions in Alberta.

Karen loves to have fun and people are quickly at ease in her presence. Guaranteed you will find her amusing and informative. She is an effective communicator and clearly understands the importance of staff for successful organizations.